SERVICE LEVEL AGREEMENTS 2021-24

	2021/2 - 2023/24			2021/22
	Catering	Cleaning and Caretaking	Education Business Centre	Grounds Maintenace
Primary	80/80	80/80	80/80	51/80
Secondary	9/12	8/12		4/12
Special	2/2	2/2		1/2
All Through	2/2	2/2		1/2

Schools' Comments

Catering

One year contract as agreed. (Secondary)

Grounds Maintenance

Do not want Grounds Maintenance SLA this year. (x4)

No. Do not feel the service is of an acceptable standard. Looking for our own provider. (x4)

We have our own contractor. (x3)

The school has no grass to cut.

Would like to include maintenance and tidying of yard, trees and collecting leaves etc.